



# PBRR FRIDAY FLASH

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## Friday, February 5th, 2010



### LEADERSHIP 2010

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### NEW MEMBERSHIP

Re/Max of Higgins Lake, Houghton Lake Branch Office  
Patty Straub

Gail Matthews, REALTOR Broker

### FRIDAY FLASH UPDATES

➡ MONGO FAX - The Board Office began using Mongo FAX when MAR sent out its first notices. We like it. A few of our members are already using it and have let us know how much they like it too. And this week, we now have members using Mongo FAX to send over their listing agreements, change addendums and reporting forms among other things. Thanks!

#### ➡ MLS FIELDS UPDATES:

- **ADDRESS2**

The MLS board of directors took under further review some comments regarding the elimination of Address2 field and determined to retain it as a field for you to use, but with a new label and with some changes. This change will become effective 10 am EST Monday, 2/8/2010

Residential Class Address2 will be relabeled Unit#/Apt#  
Land Class Address2 will be relabeled Lot#/Parcel  
Commercial Class Address2 will be relabeled Unit#/Ste

Character entry will be reduced from 50 characters to 12 characters.

- **PUBLIC MARKETING REMARKS**

The MLS board of directors determined that any financial information should not be entered into the Public Marketing Remarks Field. You may enter this information in the Private REALTOR Remarks field. When we see any financial information entered in the Public Marketing Remarks, we will notify you by email to move the information to Private REALTOR Remarks.

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## ➔ LOCKBOX SERVICE

### SMART CARD RENEWAL THROUGH WIRELESS CONNECTION

We received a complaint about corruption of Smart Cards when renewing it using a laptop with air card. We looked into this problem today and here is the explanation from Sentrilock tech support at our administrative level:

When renewing your Smart Card from a wireless connection with a low signal strength, there is a possibility of corrupted data being transferred to your card while it is being renewed. Make sure you always check your signal strength of your connection before you begin. If you have a problem renewing your card or accessing a lockbox, call Sentrilock tech support right away and they will be able to help you.

### LOCKBOX BATTERY FAILURE OR LOW BATTERY

Earlier this year we supplied each user with a battery set and wrench to change out a dead or very low battery on boxes. Anytime you replace a battery in a box, make sure you bring it over to the Board Office and we will give you a replacement battery so you always have a spare. We get replacement/credit for every dead battery we return to Sentrilock. We have not had widespread battery failure reports as some people believe. From the inception of the system in spring of 2008, we show 15 actual tickets concerning battery failure. We know there may have been others, but with almost 2000 boxes out to users, this does not appear to be a widespread problem.

## ➔ EDUCATION

Legal Update (already scheduled for you): May 5th, 2010 in Houghton Lake area (location TBA) with Greg McClelland

We have received some requests for 2010 educational opportunities for our members. If you have an interest, please let us know right away so we can begin scheduling these classes for you right away.

Broker's Prep course with Gwyn Besner this spring

Short Sale Foreclosure Resource (SFR) Certification with Rick Conley this spring

We welcome suggestions for other educational opportunities you would like us to research for scheduling.